



COMMUNITY IS OUR MIDDLE NAME

ANNUAL REPORT

July 1, 2021 - June 30, 2022

WWW.RIDERCT.ORG



Our Mission

Provide public transportation services for everyone that are safe, reliable, accessible and affordable to enhance the economic, social and environmental health of the community we serve.

Our Vision

Establish a solid foundation for regional development of a safe, efficient public transportation system.

Rural Community Transportation, Inc. (RCT), is a private nonprofit 501(c)(3) corporation which provides public transportation services throughout Caledonia, Orleans, Essex and Lamoille Counties. RCT operates fare-free shuttle and commuter bus routes which allow connections between towns in our region as well as the ability to travel throughout Vermont and beyond. In addition, RCT provides demand response transportation services under several programs, such as Medicaid, the Elderly & Disabled program and Rides 2 Wellness. Though RCT was greatly impacted by COVID-19, we continued to grow and do our part to keep our community healthy and safe.



Caleb Grant, Executive Director

The fiscal year 2022 presented several challenges, from staffing to supply chains, but RCT left 2022 in a solid financial position. Our services remain in high demand, and we maintained our strong reputation within the community. As an organization, we continue to meet service demands and the unpredictability of COVID without abandoning the individuals who depend on our services to live their lives well.

Thank you for the opportunity to lead this quality organization and serve the people of Orleans, Lamoille, Essex, and Caledonia counties. The fiscal year 2023 brings a wealth of possibilities, and we hope to expand service to meet demand, stabilize staffing, and raise the profile of RCT. Please join me in extending a heartfelt thank you to the staff of RCT who worked tirelessly to get us through the tumultuous times.



Emily Rosenbaum, President

The RCT board of directors is so grateful to the staff for the fortitude and commitment they have shown over the last year. Between the pandemic and leadership changes, this has been a challenging time. The entire RCT team has worked hard to ensure that FY22 would be a year that service continued uninterrupted.

Today, we're looking towards strong leadership from Caleb Grant. The board is examining our bylaws and beginning to develop a strategic planning process. However, the major focus for this year will be supporting the RCT staff in hiring, developing the fleet, and continuing to serve our community with excellent access to public transportation.

Our community relies upon RCT, and the board is proud of how seriously everyone on the team has taken that responsibility.



Volunteer Driver Program

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This beautiful, rural state can be isolating for more vulnerable community members. RCT bridges our community with transportation from neighbors and friends.

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We get the most out of life when we are driven by a purpose. At RCT, we have a special program that helps Vermonters every day. The RCT Volunteer Driver program takes people of all ages and walks of life wherever they need to go. RCT depends on dedicated volunteer drivers for the majority of our demand response transportation services. Without their generosity and commitment to our community, RCT would not be able to achieve its mission.

Would you like to be a part of an important cause, help your neighbors, and be reimbursed for your expenses?

Call RCT today. For other RCT career opportunities visit: www.RideRCT.org.

Bus Service

In FY22, RCT buses traveled a total of 49,239 miles across our service areas of Caledonia, Essex, Orleans and Lamoille Counties, with service points in Washington County. Our bus service connects passengers to destinations throughout and beyond Vermont.

The RCT Shuttle/Commuter/Shopper Bus system keeps people connected to work and family and community.

RCT is committed to efficient travel and reducing Fossil Fuel consumption. In FY22, RCT continued work to put two new electric buses on the road.

Dial-A-Ride

Though the pandemic continued to reduce demand, in FY22, NEK residents received 81,911 Dial-A-Ride Program rides to health care appointments, jobs, school and more. RCT was honored to provide essential rides with safety as priority.



What success looks like...

"As the leading provider of affordable housing in the Northeast Kingdom, RuralEdge relies on community partners to provide necessary services for our residents so that they can live meaningful and prosperous lives in their housing. The role of transportation, especially for our older population, cannot be understated. RCT has done an exceptional job of transporting our residents and SASH (Support and Services at Home) participants to and from medical appointments, enrichment centers and meal sites. The drivers are always helpful with assisting passengers with mobility issues, and busses along the designated routes are easily accessible and are on time. These services are often the difference between receiving necessary health services or not. RuralEdge thanks RCT for their commitment to enhancing the lives of Northeast Kingdom residents every day, and we look forward to more years of serving Northeast Kingdom communities together."--Patrick Shattuck, Exec. Director

"Kingdom Trails is thrilled to have partnered with Rural Community Transportation (RCT) to bring you the Crown Connection! KT Trail Users and Community members no longer need to worry about hauling their bikes up the road after a day on the trails! The Crown will deliver you and your bike to KT Parking at East Burke's Log Yard, Lower Burke Mtn, Lyndonville's Wildflower Inn, and East Haven's Moose Haven! Having RCT's shuttle serve our community was one of the main recommendations that came out of KT's USDA funded Capacity Study. The Crown helps mitigate bike travel from the roads, creating a safer connection for trail users and community members, as well as relieve congestion and overflow in our parking areas. Thank you RCT and thanks to all those who have taken a spin on The Crown! We are so grateful!"--Abby Long, Exec. Director

Our Impact



**\$5.5M
DOLLARS**



**2,312,555
MILES**



**52
STAFF**



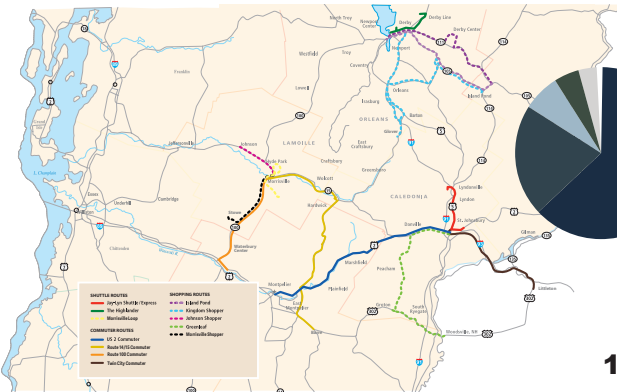
**63
TOWNS**



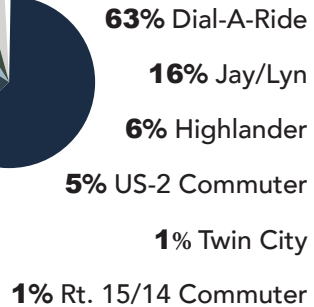
**131,150
RIDES**



**57
VOLUNTEERS**



Routes



Financials

	FY20	FY21	FY22
Revenue	\$5,639,630	\$5,496,757	\$5,471,138
Expenditures	\$5,266,685	\$5,257,873	\$5,582,182
Net Income	\$372,945	\$238,884	(\$111,044)

Thank you to our supporters.

We extend our sincere thanks to the donors and sponsors whose contributions are invaluable to RCT, especially during this challenging pandemic. We at RCT rely on your generosity to provide required local match funding for our grants.

There are many ways to be a part of the RCT team. If you would like to be a part of something bigger than yourself, **consider a donation to RCT**. Donating to RCT helps your neighbors and your community be stronger.

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“ A developed country isn't a place where the poor have cars. It is place where the rich use public transportation. – Gustavo Petra ”

Thank you, RCT staff & volunteers!

STAFF: Ann Adams • Lloyd Alcon • Michael Anderson • John Baldwin • James Beckett • Pamela Belknap • William Blandford • Jennifer Boutin • Jeffrey Campbell • Ryan Carr • Norman Carreau • Cherylee Chamul • Frank Charbonneau • Kevin Chickering • Amy Childress-Obenauf • Travis Cochran • Tabatha Cornell • Stanley Cota • Justice Cox • Nicholas D'Agostino • Lisa Darling-Judd • Donald Davio • Kenneth Farnham • Judy Fisher • Bethany Ford • Dennis Giacobbe • Joseph Grant • Tasha Green • Shawn Hanover • Ryan Harshbarger • Bradley Jarvis • Philip Jejer • Arlen Jewett • Daniel Kehoe • Sharon Klein • Michelle Lambert • Michael Lapierre • Janice Lawson • Steve Lawson • Jeffery Leonard • Steven Lewis • Larry Lindquist • Michael Lovely • Falicia Lynch • Susan Mackay • Robert Magoon • Shawna Marcotte-Whitcomb • Paul Maxwell • Stephen Mayo • Christopher Merritt • Karen Miller • George Moore • Aaron Morton • Tarena Nelson • Walter O'Brien • Jessy Pelow • Erin Peters • Cynthia Peterson • Brian Pickard • Nakia Pilbin • Roger Poirier • Sierra Rolfe • Tammy Royer • Brenda Rudinsky • Fred Saar • Courtney Salvas • Melissa Seymour • Loren Shaw • Breann Skinner • Christy Tanner • Sandra Thorpe • Katie Trayah • Michael Vanacore • Linda Vear • Steven Wagner • Michael Waterhouse

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